

**Subject:** Discontinuation of Vat/Countertop Kits 16889 and 68568

**Date:** 11/13/23

**Region:** Global

**Model Effected:** PFG 600 Model Fryer

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To Our Valued Distributors,

We hope this letter finds you well. It is with regret that we inform you of the discontinuation of two of our vat/countertop kits, 16889 and 68568 for our PFG 600 units manufactured prior to the year 2000. We understand the importance of these items to your operations and want to provide you with a comprehensive explanation for this decision.

The decision to discontinue these products was not taken lightly. Unfortunately, this year, the tooling required to produce these items, became irreparably damaged, rendering it impossible for us to continue their manufacture. Despite our best efforts, the tooling cannot be replaced or restored, leaving us with no viable alternative to continue production.

Thank you for your understanding, and we look forward to continuing to serve your needs with our other exceptional products and services.

#### **Questions**

For further information, please contact Technical Services using one of the following options:

Email: [technicalservices@hennypenny.com](mailto:technicalservices@hennypenny.com)

Call:

- U.S. and Canada: +1-800-417-8405
- Global: +1-937-456-8405

Text: +1-937-456-8405

[Live chat](#) via the Henny Penny website, extranet, or customer support website.

Try our Henny Penny Service YouTube Channel: [www.youtube.com/hennypennyservice](http://www.youtube.com/hennypennyservice).